



William Lodge <williamlodge12@gmail.com>

Request for Coordinated Entry Reassessment and Housing Pathway Review

3 messages

William Lodge <williamlodge12@gmail.com>
To: info@allroadsboco.org

Mon, Dec 15, 2025 at 3:44 AM

Hello,

My name is William Lodge. I have been enrolled in Boulder County's Coordinated Entry system through All Roads for over one year.

I remain unhoused while working and have checked my status multiple times. Each time, I have only been told that I am "still on the list," without any reassessment, prioritization details, or guidance on realistic next steps.

I am formally requesting:

Written confirmation of my current Coordinated Entry status and prioritization

Clarification of which housing programs I am currently eligible for

Confirmation that my work schedule and inability to attend nightly shelter lotteries due to employment have been documented in my file

Guidance on whether a reassessment or updated review is appropriate at this time

Clear information on what actions or changes would meaningfully affect my placement or eligibility

Because many of my work opportunities occur in the evening, I am often unable to attend the nightly shelter lottery and have been turned away numerous times despite remaining engaged and compliant with the system.

I am motivated, working whenever possible, and actively trying to exit homelessness. I am requesting transparency and direction rather than remaining indefinitely on a list without feedback.

Please let me know how best to proceed and whether an appointment or reassessment can be scheduled.

Thank you for your time and attention.

Sincerely,
William Lodge
404-425-9820

Roberta Sturgeon <roberta@allroadsboco.org>
To: "williamlodge12@gmail.com" <williamlodge12@gmail.com>

Fri, Dec 19, 2025 at 7:19 PM

Hello William

If you would like to make an appointment with a Case Manager we can complete an assessment to get you on a housing list. It's a list we do not manage but can refer you to it and it's for people facing homelessness. We can also discuss other housing options that you are interested in.

Case managers are available to see clients without an appointment Monday through Thursday from 10AM - noon and 5PM -7PM.

Thanks,

**Roberta Sturgeon**

HFS Program Supervisor

4869 N. Broadway | Boulder, CO 80304

AllRoadsboco.org   roberta@allroadsboco.org | 303-720-6837 (direct)

From: William Lodge <williamlodge12@gmail.com>
Sent: Monday, December 15, 2025 3:44 AM
To: Development Team <development@allroadsboco.org>
Subject: Request for Coordinated Entry Reassessment and Housing Pathway Review

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William Lodge <williamlodge12@gmail.com>
To: Roberta Sturgeon <roberta@allroadsboco.org>

Fri, Dec 19, 2025 at 7:52 PM

Hello Roberta,

I need to add important context to my previous message.

When an organization places someone experiencing homelessness on a housing list, that is not a casual administrative step. It carries enormous emotional weight. It represents hope, stability, and the possibility of finally exiting homelessness. When someone is told they are “on a list” and then waits for years without any substantive update, clarity, or movement, that uncertainty becomes emotionally devastating.

I have now been waiting nearly two years with no meaningful information about my status, priority, or likelihood of housing. During that time, I have repeatedly been routed back through case management with no substantive outcomes. Being asked to continuously repeat the same intake-level conversations—while receiving no concrete updates—creates false expectations and real psychological harm.

Compounding this issue is the reality that case managers frequently change. Many are no longer required to be certified, formally trained, or credentialed. As a result, institutional knowledge is lost, continuity disappears, and clients are expected to re-explain their situation again and again, often to someone with limited authority or experience to actually move housing forward.

This is not a personal criticism of individual case managers. It is a structural failure. The burden of that failure is placed entirely on the client.

At this point, I am not requesting additional meetings, assessments, or referrals to basic services. I am requesting accountability and transparency regarding a process that has already had a significant emotional and practical impact on my life.

Specifically, I am asking for:

Clear confirmation of whether I am currently on a housing list

Identification of which list(s), if any

Information on priority level, if applicable

Honest expectations regarding timelines or likelihood of placement

Being left in prolonged uncertainty after being told housing is “in process” is not neutral—it causes harm. I am asking for clarity so I can make informed decisions about my future rather than remaining indefinitely in limbo.

Thank you for taking the time to read this. I look forward to a response that addresses these concerns directly.

Sincerely,

William Lodge

williamlodge12@gmail.com

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